

14/3,K/1 (Item 1 from file: 613) [bad date]
DIALOG(R)File 613: PR Newswire
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00360831 20000625CGSU002 (USE FORMAT 7 FOR FULLTEXT)
**Livehelper Launches 2.5. Free Ecrm Now Offers CO-Browsing, Voice Chat And
Customer Tracking Capabilities**

PR Newswire
Sunday , June 25, 2000 23:00 EDT
Journal Code: PR **Language:** ENGLISH **Record Type:** FULLTEXT **Document
Type:** NEWSWIRE
Word Count: 363

Text:

...set up right over the web and allows for both text
and voice
over IP **chat**, full co-browsing, real time customer monitoring,
transfer of
text or voice, recording of both the text and **voice chat** are
available for
administrative review, statistics, a support schedule and a completely
customizable **chat screen** and web call **button** are all
offered for free.

CEO and Founder Doug Marcus said, "Livehelper.com is fast...

14/3,K/3 (Item 3 from file: 613) [**bad date**]

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00334181 20000515CGM085 (USE FORMAT 7 FOR FULLTEXT)

Educata, Inc. Launches New Online Learning Environment

PR Newswire

Monday , May 15, 2000 15:12 EDT

Journal Code: PR **Language:** ENGLISH **Record Type:** FULLTEXT **Document**

Type: NEWSWIRE

Word Count: 493

Text:

...variety of tools to write messages,
draw figures, explain concepts or ask questions;
-- Two-way **audio** capabilities for real-time **voice**
discussion over the
Internet;
-- A **chat window** for questions and comments viewable by
all classroom
participants;
-- Tools enabling **image**, web page and slide presentation to
enhance
discussion and activity-based learning; and
-- Instructor tools...

14/3,K/4 (Item 1 from file: 813)
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1441977

MNM004

**ICQ Users Now Go Off-Line -- New Technology Delivers ICQ Messages While
Users are Not On-line; Bell South International Subsidiary Launches 'Signaler'**

Date: March 22, 1999 11:11 EST **Word Count:** 409

Correction:

...hours, or 2) making a phone call -- which defeats the whole purpose of on-line **chat**," said Eadan.

Signaler features a patent-pending "signaling" technology that pops an **ICQ message** onto your PC **screen** that actually includes the name of the **chat** buddy who is looking for you. The **icon** is accompanied by the signature **ICQ** sound effect and is preceded by a special **telephone** ring that gives you an additional heads-up.

"While Signaler enables users to know when their **chat** partners are on-line or off-line, your privacy is protected. Users have the ability

...

14/3,K/6 (Item 3 from file: 813)

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1274519

SFM011

**Netscape Selects Netopia as the Exclusive 'Virtual Office' Offering on the New
Netscape Small Business Source Service**

Date: May 11, 1998 07:00 EDT **Word Count:** 1,218

Correction:

...from a library of vertical templates and then easily customizes their Virtual Office by adding **pictures** and information about their business, products, and services. NVO will combine content and integrated **real-time communication** capabilities, including **chat**, Internet **phone**, **screen** sharing and remote control.

"We are thrilled that Netscape selected our Virtual Office platform as
...

14/3,K/7 (Item 4 from file: 813)
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1117927 LAF013

Talk City, The Chat Network, Cited By Microsoft As 'Best of the Best' on the Web

Date: June 27, 1997 08:33 EDT **Word Count:** 1,048

Correction:

...s Internet Explorer 3. Talk City is also usable with other Microsoft software like Comic **Chat** and the Active X **chat** client that comes with Microsoft Commercial Internet Servers (MCIS). Some of the features in EZ **Talk** 2.0 are:

Real-time **IRC chat** with easy **graphical interface**; no hassle, seamless log-in process.

Easy-to-create public or private rooms; multiple rooms...

14/3,K/9 (Item 1 from file: 674)
DIALOG(R)File 674: Computer News Fulltext
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041216

Videoconferencing today: Not a pretty picture

Review, Network World Test alliance

Byline: Kristin Marks

Journal: Network World **Page Number:** 47

Publication Date: December 05, 1994

Word Count: 2402 **Line Count:** 208

Text:

...programming guidelines. There is only one menu item - Help; all other functions are on a **button** bar at the top of the screen. Functions such as the **phone** book and **chat** dialog **boxes** appear as minimized **icons**. Your own video **image** is always open so you can tell if your camera is aimed at your face or something else.

Phone book is a straight text listing of people's names, phone numbers and descriptive information...

14/3,K/16 (Item 1 from file: 810)
DIALOG(R)File 810: Business Wire
(c) 1999 Business Wire . All rights reserved.

0853043 BW1088

**TELEPOST : TelePost and Netopia Partner to Add Web-Initiated Telephone
Conference Calling to Netopia Virtual Office**

May 18, 1998

Byline: Business/Technology Editors

...resources for their

customers 24-hours a day and to communicate in real-time, reducing

phone

tag and dramatically increasing the productivity and visibility
of their businesses. Users can customize their Virtual Office by
adding **pictures** and information about their business, products, and
services. Netopia Virtual Office combines content and integrated
real-time communication capabilities, including

chat, Internet **phone**,

screen sharing and remote control.

With the TelePost Conference Center, Virtual Office owners can
initiate a...

14/3,K/31 (Item 2 from file: 647)
DIALOG(R)File 647: UBM Computer Fulltext
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01115091 **CMP Accession Number:** WIN19970101S0138
Virtual Meetings - New software and hardware are bringing businesses together with Internet-based conferencing.

Lenny Bailes
WINDOWS MAGAZINE , 1997 , n 801 , PG234
Publication Date: 970101
Journal Code: WIN **Language:** English
Record Type: Fulltext
Section Heading: The Net
Word Count: 1876

Text:
...On Net Conferencing" for our evaluations.) The shared conferencing interface usually contains a text-based **chat window** or **audio** link, plus a drawing screen (or whiteboard). A whiteboard displays common text and **graphics** on each participant's desktop. It typically contains a palette of drawing tools, a text...

14/3,K/32 (Item 1 from file: 275)

DIALOG(R)File 275: Gale Group Computer DB(TM)

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02196372 **Supplier Number:** 20559134 (Use Format 7 Or 9 For FULL TEXT)

A nice way to learn. (use of virtual-reality technology in education) (Technology Information)

Computer Graphics World , v21 , n5 , p16(2)

May , 1998

ISSN: 0271-4159

Language: English **Record Type:** Fulltext; Abstract

Word Count: 1181 **Line Count:** 00098

...and manipulate the same virtual space as the children in the CAVE via a mouse/**icon** interface. Web-based participants communicate with other users in a **chat window**. Eventually, the researchers plan to implement streamed **audio** from the virtual world to the Web-based clients.

NICE builds on elements from two...

14/3,K/34 (Item 3 from file: 275)
DIALOG(R)File 275: Gale Group Computer DB(TM)
(c) 2009 Gale/Cengage. All rights reserved.

01950149 **Supplier Number:** 18409323 (Use Format 7 Or 9 For FULL TEXT)
Talk - and chat - are cheap with WebTalk kit from Quarterdeck. (Quarterdeck Corp Internet-telephone tool) (Software Review)(Brief Article)(Evaluation)

Yakal, Kathy
Computer Shopper , v16 , n7 , p264(1)
July , 1996
Document Type: Brief Article Evaluation
ISSN: 0886-0556

Language: English **Record Type:** Fulltext
Word Count: 505 **Line Count:** 00044

...be notified in a dialog box and allowed to accept or deny your invitation to **chat**.

Although Quarterdeck plans to enable multiple-person conversations in upcoming versions, you can **talk** to only one person at a time in WebTalk's present configuration. A **graphical** map shows you where your conversation partner is geographically located, and you can always **pop up a chat window** to type messages if the sound quality is poor.

We had little difficulty setting up and testing Web **Talk** using our existing ISP account through Windows 95's dial-up networking. We were able...

14/3,K/54 (Item 1 from file: 9)
DIALOG(R)File 9: Business & Industry(R)
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02026729 Supplier Number: 25523867 (USE FORMAT 7 OR 9 FOR FULLTEXT)
Maxxar, Dialogue Bring a Human Touch to Their Online Center
(Maxxar and Dialogue Marketing to offer 24 hour loan services to support
electronic loan applications through Digital Dialogue)

National Mortgage News , v 24 , n 12 , p 28
December 06, 1999
Document Type: Journal **ISSN:** 1050-3331 (United States)
Language: English **Record Type:** Fulltext
Word Count: 635 (USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...about a question or assistance with a loan application.

If a user has only one **phone** line at home and clicks on the agent **icon**, a **chat window** will appear in which he or she can communicate with a live agent by typing...

20/3,K/2 (Item 1 from file: 813)
DIALOG(R)File 813: PR Newswire
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1378223 SFTU047
WebTV Networks Introduces Fun New Features and Holiday Specials

Date: November 17, 1998 09:01 EST **Word Count:** 1,163

Correction:

...right chat room. Subscribers simply go to the Community area and select Chat. A new **interface** tells them at a glance What's On Now and What's On Next, or lets them search for a **chat** room by keyword. If users don't see the conversation they want, they can **select** the **Talk City icon** and search for **chat** rooms by keyword.

WebTV Networks, the company that pioneered the television Internet industry, now serves...

20/3,K/4 (Item 3 from file: 813)
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1107659 LATH034
Talk City's The InSite, New Internet Site for Teens, Goes Online

Date: June 5, 1997 08:04 EDT **Word Count:** 998

Correction:

...users, port 7000). EZ Talk(R) 2.0 is a Java-based, real time full
IRC chat client with easy **graphical interface**
offered for free and exclusive use with **Talk City**. Simply
click on **EZ Talk** and the applet automatically loads into the
Web page and can begin chatting moments later...

20/3,K/6 (Item 2 from file: 674)
DIALOG(R)File 674: Computer News Fulltext
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077379

Net Talk introduces voice chat software

Byline: Douglas F. Gray

Journal: Network World

Publication Date: August 27, 1999

Word Count: 235 **Line Count:** 22

Text:

...1 to communicate with each other by voice over the Internet. The software features a **graphical interface** with avatars - **graphical** representations of users. "Take ICQ, add to that **voice**, add to that groups, add to that visual experience," and you have the Net Talk...

26/3,K/4 (Item 1 from file: 810)
DIALOG(R)File 810: Business Wire
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0973928 BW0258

CA TRIBAL VOICE : PowWow Plays High-Tech Cupid, Helps Millions of Internet Users Find Online Love This Valentine's Day

February 03, 1999

Byline: Business/News/Entertainment/Lifestyle Editors/Technology Writers
...to participate in

the PowWow Personals, users first need to download and install the free **PowWow** software on a Windows 95 or Windows NT 4.0 computer.

PowWow is free and can be downloaded from the Tribal **Voice** Website at

www.tribal.com. After launching the product, choose "Join a Community," type "loveline@tribal.com" in the address field, and then click the "Join" **button**.

About PowWow

While the Internet community is focused on the emerging mega portals of Yahoo (Nasdaq:YHOO), Excite (Nasdaq:XCIT), Netscape (Nasdaq:NSCP), AOL (NYSE:AOL) and others, Tribal **Voice** believes that the rapidly increasing ranks of individual Internet users are ready to make private, personalized online communities the focal point of their Internet activities. **PowWow** online communities are communication centers that act as central points for individual Internet communications, online...

26/3,K/7 (Item 1 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
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06514467 **Supplier Number:** 55260769 (USE FORMAT 7 FOR FULLTEXT)

Tribal Voice Offers Intranet IM & New PowWow Client.

Network Briefing , p NA

July 26 , 1999

Language: English **Record Type:** Fulltext

Document Type: Magazine/Journal ; Trade

Word Count: 828

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...Ltd and text-to-speech conversion. It will shortly support the H.323 protocol. Tribal **Voice** is also working with the other vendors through the IETF, but mostly by piggybacking on AT&T's work.

The new **PowWow** client has been completely rewritten from the previous one using **object** technology, says Dym and the tool is split into its various applications, such as buddy...

26/3,K/17 (Item 1 from file: 635)
DIALOG(R)File 635: Business Dateline(R)
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1103428 00-76934

Deals put local software firms on global map Internet provider's chat service will speak with Tribal Voice

Bean, Joanna

Colorado Springs Gazette-Telegraph (Colorado Springs , CO , US) p BUS.1

Publication Date: 990908

Word Count: 478

Dateline: Woodland Park, CO, US, Mountain

Text:

...anti- virus software guru John McAfee and now is headquartered in Scotts Valley, Calif. Tribal **Voice's** software development group remains in Woodland Park, employing about 25.

In signing up Freeserve, Tribal **Voice** now has two big Internet service providers using its **PowWow** software. Late in 1998, AT&T, the second-largest Internet service provider, announced it would use **PowWow** software for its instant messaging service, called IM Here.

Freeserve stock is traded on Nasdaq under the **symbol** FREE.

Tribal **Voice** is privately held by McAfee and venture capital funds.

- Joanna Bean may be reached at...